Information Technology Solutions



***Routine*** – Students who are not in crisis or an urgent situation are encouraged to make an appointment through our online registration process. This is done by visiting the Texas A&M Student Counseling Service website, clicking the registration link at the bottom of the page, and completing the form. At the end of the registration process, students are able to make an appointment to speak with a counselor. **If you register and cannot find an appointment at your preferred time, please call the SCS at 979-845-4427 or email** **scs@scs.tamu.edu****.** Routine screening appointments make take up to 10 business days to be scheduled. At extremely busy times of the semester, the time-to-appointment may be longer.

*Visit the Texas A&M Student Counseling Service website for more information:*

*https://scs.tamu.edu*

**Student Counseling Service at White Creek**

Want to talk to a counselor? We talk to students in crisis and routine situations. The best method for connecting with a counselor depends on your situation.

***Crisis* –** If you find yourself in a life threatening or life altering crisis situation and you urgently need to speak to a counselor, you may come to the Student Counseling Service Reception Building at Student Services at White Creek. This service is available anytime during business hours Monday through Friday; however, we do ask that students present themselves before 4:00pm so that we can devote a full hour to discussion of their issues before we close. **No appointment is needed for crisis counseling.** Information, support, and crisis intervention are also available after business hours through HelpLine at 979-845-2700 (V/TTY).

**Crisis Resources for Students**:

**HelpLine 979-845-2700**

4pm-8am weekdays and 24 hours weekends when classes are in session

**Student Counseling Svc 979-845-4427**

Monday-Friday 8am-5pm

Visit scs.tamu.edu for more info

**Emergencies 9-1-1**

Call 911 from any phone



*Student Counseling Service is located in a group of modular buildings across West Campus Blvd from White Creek Apartments. Use on-campus Bus Route 3 (“Yell Practice”) to get there.*

WHAT IS HELPLINE?

The Student Counseling HelpLine provides by telephone, peer support, information, referrals, and crisis assessment and intervention for Texas A&M Students. The HelpLine is open from 4:00pm to 8:00am on weekdays and 24 hours a day on weekends.

WHO STAFFS HELPLINE?

The HelpLine is primarily staffed by undergraduate and graduate students at Texas A&M. Although about 80% of all HelpLine workers are psychology majors, students from a wide variety of majors have become excellent HelpLiners. The HelpLine also has two half-time graduate assistants and five psychologists to provide consultation and backup to HelpLine. These professionals may also talk by phone with HelpLine callers who are at risk of harm to self or others.

HOW TO VOLUNTEER

HelpLine shifts are 4 to 6 hours long, with graveyard shifts a bit longer. HelpLine workers pick their shifts and rarely have to cover the same shift each week. Pick up an application at the reception desk at Student Services at White Creek or have one sent to you via email request at Susan@scs.tamu.edu.



Aggies **step in** as active bystanders to prevent sexual harassment and sexual violence and **stand up** to support survivors. Stepping In and Standing Up can make a world of difference. This can be learning how to recognize and intervene when needed or supporting a friend who has gone through a traumatic experience.

Reporting an incident is one facet of addressing the issues of sexual harassment and sexual violence in our community. See information to the left for reporting incidents.

The university and surrounding community provide a cast array of resources for individuals who have been impacted by these behaviors. Visit <https://stepinstandup.tamu.edu/> for more info.

The Student Counseling Service is funded primarily by the Student Service Fee. No user fees are charged except for certain testing services. (See full services offered below.)

If you fail to notify us 24 hours in advance that you will not be attending your scheduled appointment, a no-show/late cancellation fee of $25 will be charged to your student account. Notify SCS via email, phone, or in person.

757 West Campus Blvd

Texas A&M University

College Station, TX 77843-1263

Phone 979.845.4427

Fax 979.862.4383

Email scs@tamu.edu

https://scs.tamu.edu/

**STEP IN STAND UP Against Sexual Violence**

Crisis Resources

If you find yourself in crisis after SCS business hours, visit:

If you or someone you know has been subjected to sexual harassment, sexual violence or any other form of sex-based discrimination under Title IX, you have a variety of ways to report such misconduct.

UNIVERSITY OFFICIAL

Any complaint can be reported to the Title IX Coordinator, Jennifer M. Smith at 979-845-0977 or TitleIX.Coordinator@tamu.edu.

ELECTRONIC REPORTING

Individuals may submit a report online through TellSomebody.tamu.edu. Reporters can provide contact information or submit the report anonymously. NOTE: State law determines confidentiality.

LAW ENFORCEMENT

An anonymous “Jane/John Doe” report can be filed with the police while deciding whether to pursue criminal charges.

University Police 979-845-2345

Bryan Police 979-209-5301

CStat Police 979-764-3600

Brazos County Sheriff

979-361-4100

FEDERAL AGENCY

The US Dept of Education’s Office for Civl Rights (OCR) is the federal agency responsible for Title IX. Information regarding filing a complaint with OCR can be found on their website.

https://www2.ed.gov/

SCS SERVICES AVAILABLE

AOD/Addiction

Career Counseling

Couple Counseling

Crisis Intervention

Group Counseling

Learning Disability Screening

ADD/ADHD Screening

Personal Counseling

Psychiatric Services

Self-Help, Outreach & Consultation

Stress Mgmt & Biofeedback Svcs

Testing Services

**Rock Prairie Behavioral Health**

 979-703-8848

<http://rockprairiebh.com>

Open 24 hours

**MHMR Authority of Brazos Valley**

979-822-6467

<http://www.mhmrbv.org>

24/7 mental health/substance abuse hotline 888-522-8262

**Baylor Scott & White Hospital Emergency Room**

979-207-0100

<https://www.bswhealth.com/>

**CHI St. Joseph Regional Hospital Room**

979-776-2568

<http://www.chistjoseph.org>

**College Station Medical Center Emergency Room**

979-764-5110

<https://www.csmedcenter.com/>

**The Physicians Centre Emergency Room**

979-731-3180

<http://thephysicianscentre.com/>

**National Suicide Prevention Lifeline**

800-273-8255

<https://suicidepreventionlifeline.org/>